

## Our range of services

We can provide a wide range of services that complement but do not replace the support of family and professionals. All services and activities are tailored to the needs of the carer and the person they care for:

- Home Respite
- Play Schemes
- Day Trips
- After School Club
- Helping with personal care including washing, dressing and incontinence
- Supporting mobility
- Offering companionship
- Helping to prepare food
- A person centred care plan designed for your needs

Crossroads Care West London is funded largely by grants and donations. Our services may be free for clients who meet certain criteria. Crossroads can also be engaged on a private basis. Additional hours can be bought if requested.

**“If the after school club did not exist my son wouldn’t go out”**

## How you can help

- By making a donation (and ‘Gift Aiding’ it where appropriate)
- Through ‘In Memoriam’ contributions
- Remembering us in your will
- Becoming a member of the organisation

**“My son was at home 24/7 and I had no help or support. Crossroads has been brilliant and my son now has enjoyable days out”**

## How to contact us

Please do not be afraid to contact us. Many carers struggle on without help, risking their own physical and emotional well-being. Contact our team for an informal chat during office hours.

**Children’s Services: 020 8728 7003**

**General enquiries: 020 8572 7000**

**Carers Rights Service (Hounslow residents only): 020 8570 6963**

**[ealing.info@crossroadscarewestlondon.org](mailto:ealing.info@crossroadscarewestlondon.org)**

**[www.crossroadscarewestlondon.org](http://www.crossroadscarewestlondon.org)**



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The Crossroads Care trade mark is a collective mark



# CROSSROADS CARE Children’s and Young Person’s Services



**CROSSROADS CARE**  
West London

## Your local national charity

Crossroads Care is a national network of local charities employing over 5,000 trained professionals and helping over 43,000 people. We are Britain's leading provider of support for carers and the people they care for.

## What Crossroads Care West London does...

We offer practical and emotional support for carers through a range of high quality services for those with physical, mental or sensory impairments, chronic or life-limiting conditions.

### “The carers are excellent”



## Do you need a little help?

There are so many things that make the place you call home special. That is why Crossroads Care West London offers one to one care for the daily activities.

Family members and friends cannot always be there, so we take great pride in making sure your dedicated care worker is the next best thing. Because it begins with trust, only the most trusted and enthusiastic people are selected to work with Crossroads.

We personally introduce you to a care worker who is:

- Matched to the young person's needs
- Friendly and professional
- Reliable and dependable
- Trained and insured

Our dependability, quality of care and accountability have earned a high level of trust from our clients, their family members and friends. We also work closely with our colleagues in health and social care and other voluntary organisations.

(We thoroughly vet the background of all care workers and complete enhanced criminal record checks)

**...we care because you care**



**“It is by far the best service I have received since my son was diagnosed with autism”**

